

## **Privacy Policy**

The privacy policy is to explain how Sky Alliance Markets Limited collects, maintains, uses, and discloses client's personal information and financial information. We hold high priority on the protection of our clients' personal and financial information. Clients of Sky Alliance Markets are required to acknowledge and understand the privacy policy.

### **Reason of collecting personal information**

Our purpose of collecting personal information is confirm client's identity and recommend the appropriate product to clients. We request for client's name, address, birthday, contact detail, bank statement during the account opening process. We may request additional information due to different case of client. The additional information included but not limited to trading statement and employment certification. We will collect that information by our application form. Other sources may also be considered by using our own records and information.

If the client attends to stop Sky Alliance Markets from using their personal information. They can send email to [client@skyallmarkets.com](mailto:client@skyallmarkets.com) in order to inform us about it. Clients must acknowledge and understand that if they refuse to provide that information. Sky Alliance Markets may decide not to provide or continue providing service for clients.

### **The Usage of the information**

Our main purpose of collecting the information from client is to create and manage account for clients. Client must accept this privacy policy when they are having an account in Sky Alliance Markets, identification verification is also a significant purpose of collecting the information. We may also send client the suitable latest marketing

information to recommend the suitable products to them. Sky Alliance Markets may also use client's personal information to obtain a credit report from a credit-reporting agency. This report may contain personal credit information about clients.

Sky Alliance Markets will not sell any clients personal information to anyone, but clients acknowledge and agree that the information may be disclosed to the following parties:

- Any courts, regulatory or other official bodies required by law.
- Agencies of credit reporting or reference
- Other third-party service providers of research, identity verification checks or other services to Sky Alliance Markets
- Anyone authorized by clients, or who may be authorized under the terms of our contract

If clients give us the personal information of another person, it represents that client are authorized to do so and agree to inform that person the usage of this information.

### **Storage and Management of confidential information**

Sky Alliance Markets securely store all client's information. Sky Alliance Markets will prevent unauthorized access and improper modification, disclosure from client information. Sky Alliance Markets also give employees fully training to hold client's personal information confidentially. Storage of the client's information is also necessary after clients send it to us, but once client no longer keep a relationship with Sky Alliance Markets and the information is considered as no needed anymore, we will securely delete all the record of client's information.

Sky Alliance Markets must keep client's information up to date. If clients have made some changes of their personal information, then they have the duty to update the latest

information with Sky Alliance information by telephone or email.

Clients can request for a verification of their personal information and ask us to fix any false information occur in the verification. Sky Alliance Markets reserve the right to charge reasonable fee to cover the cost of verification.

### **Telephone Conversations**

Sky Alliance Markets may make recording the telephone conversations between clients and employee of Sky Alliance Markets. The recordings or transcripts from recordings, may be used to resolve any dispute between clients and Sky Alliance Markets.

### **Amendments to this Privacy Policy**

Sky Alliance Markets may update this Privacy Policy by time. Then Sky Alliance Markets will post the latest version on the website. The Changes on the policy will be effective once the policy is posted online. Clients acknowledge and understand that it is their responsibility to review the latest Privacy Policy periodically and be aware of any changes on it. By using Sky Alliance Markets' services, clients agree to this Privacy Policy.

Sky Alliance Markets Limited reserves the right to the interpretation of the above policy. Notwithstanding the translated language of the policy, the English wording shall be the binding version in the event of any discrepancy between the various language.

### **Complaints**

If you have any further questions about the privacy policy of Sky Alliance Markets , please feel free to contact us by email [client@skyallmarkets.com](mailto:client@skyallmarkets.com).